

Watch for New Medical ID Cards!



Maine Municipal
Employees
Health Trust



Old ID cards can no longer be used effective January 1, 2021.

Anthem will be moving to a new system to process claims, and all members who receive health coverage through the Health Trust will receive new medical identification cards in late December or early January. The cards will look very similar to your old cards, but **all members will have a new ID number effective January 1.**

How can I be sure I am using the correct ID card starting 1/1/2021?

On the new cards, all active members' ID numbers will start with a "B" on the card. ID numbers for retirees who participate in the Group Companion Plan will start with an "M". Also, an issue date will be printed in the bottom left corner on the back of the card.

To avoid any confusion or delays in processing your claims, please be sure to destroy your old cards and begin using the new cards in January. Please make sure your providers and pharmacy have the updated ID number for you and your family members.

If you make changes during the latter part of the Open Enrollment period, you may receive a set of medical ID cards with your previous plan information on them, or a dependent you added may not receive a card in the initial mailing. New cards with the updated information will arrive within a couple weeks after the first set.

If you have any questions about your ID cards or your health benefits, please contact the Health Trust at 1-800-852-8300. Member Service Representatives are available to assist you Monday through Friday from 8:00 a.m. to 4:30 p.m.

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